COMMITTED TO BROKERS



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MAIN: 416-477-2353 FAX: 416-477-2399

## Notice of Incident Reporting Form

Notification Requirement of insurance policy: It is the responsibility of the Insured to notify the Insurer of any incident or circumstance that the Insured becomes aware of which might reasonably give rise to a claim being made against the Insured.

The information contained in this reporting form is for the use of the solicitors (Miller Thomson LLP) that have been retained by the Insurer in order to provide advice and defend any litigation that may result. Internal incident reporting forms can be attached to this document as a means to avoid duplication.

NAMED INSURED:							
CLAIMANT:							
Date of Incident:				Time:			
Location:							
Has a formal complaint or claim been made?	☐ Yes ☐ No If yes, by what means has the complaint or claim been made: ☐ Verbally ☐ Written						
Person Involved:	☐ Inpatient       ☐ Out Patient       ☐ Emergency Patient       ☐ Visitor         ☐ Volunteer       ☐ Student       ☐ Nursing Staff       ☐ Medical Staff         ☐ Other (please specify):						
	Name:		Address:				
	Phone:		Medical Reco	Medical Record No.:			
	Attending F	hysician/Staff:					
Witness:	Name:		Address:				
	Phone:						
Person Completing	Name:		Title:				
Report:	Phone:		ext.	Date:			
Signature of person completing this report:							
LOCATION OF INCIDENT: (WHERE DID IT HAPPEN)							
Please describe the events (provide facts only, no opinion, and identify any equipment involved)							
TYPE OF INCIDENT							
A) Patient Care/Clinical	☐ Stru	gation of Abuse	Altercation Assault- Victim Consent Issue	☐ Atte	sault – Agg empted Su	-	
	☐ Mis	☐ Unintended drug or dose ☐ Unauthorized administration ☐ Unauthorized use by patient ☐ Misadventure/failure of health professional					
B) Non-Patient Care	Fire		Food/beverage	☐ Cor	mplaint		
	Follow	up required:  Yes	] No	Сору	on file:	Yes 🗌 No	
C) Property	☐ Bro	ken/Lost/Stolen					
	Patient/Personal (please describe):						
	☐ Inst	☐ Insured Property (please describe):					

D) Equipment	Equipment Failure or malfunction	
Equ	uipment Involved:	
Ma	nufacturer:	
Ser	rial Number:	
Und	der contract: Yes No	Taken out of service: ☐ Yes ☐ No
E) Falls	Fall	
Getting In/Out of or Bed	d/crib Yes No	Transfer/Transport ☐ Yes ☐ No
fall from:	air Yes 🗌 No	Toilet/Commode
Los	st balance	Tub/Shower ☐ Yes ☐ No
Slip	pped/Tripped	Parking lot/sidewalk  Yes No
Stre	etcher/table	
IMP	ACT OF INCIDENT: (CHECK AS MANY	BOXES AS MAY APPLY)
Abrasion/bruise/contusion	Allergic reaction E	Back injury Bleeding/hemorrhage
Burn		Fracture/possible fracture
Needle stick/exposure to body f		Puncture Rash
Sprain/strain	☐ Death ☐ C	Contamination
Other:	SEVERITY IMPACT C	ODE.
A Minimal diagonatant/damaga		
_	<ul> <li>no interventions required, no interruption of interruption of</li> </ul>	
	•	quired, significant interruption of service, significant
increase of stay and potenti		1, . 3
	OTHER CONTRIBUTING F	FACTORS
Patient	Equipment	Medication
☐ Agitated	☐ Bed/Treatment table	☐ Improper Patient ID
☐ Bowel/Bladder problem		_
□ Bewei/Bladdor problem	☐ Brakes	☐ Misread/Misinterpreted Label
☐ Consent Issue	☐ Call button/Devise	<ul> <li>✓ Misread/Misinterpreted Label</li> <li>✓ Misread/Misinterpreted Order</li> </ul>
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Consent Issue	Call button/Devise	☐ Misread/Misinterpreted Order
Consent Issue  Disoriented/confused	Call button/Devise Cellular phone	☐ Misread/Misinterpreted Order ☐ Incorrect transcription
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions	Call button/Devise Cellular phone Chair/commode/wheelchair	<ul> <li>☐ Misread/Misinterpreted Order</li> <li>☐ Incorrect transcription</li> <li>☐ Procedure for processing order not followed</li> </ul>
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions ☐ Hearing Impaired	Call button/Devise Cellular phone Chair/commode/wheelchair Crutches/walker	<ul> <li>☐ Misread/Misinterpreted Order</li> <li>☐ Incorrect transcription</li> <li>☐ Procedure for processing order not followed</li> </ul>
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions ☐ Hearing Impaired ☐ Inability to speak	Call button/Devise Cellular phone Chair/commode/wheelchair Crutches/walker Electrical	
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions ☐ Hearing Impaired ☐ Inability to speak ☐ Language barrier	Call button/Devise Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies	☐ Misread/Misinterpreted Order ☐ Incorrect transcription ☐ Procedure for processing order not followed ☐ Delay/failure to record  Administration
Consent Issue Disoriented/confused Disregarded instructions Hearing Impaired Inability to speak Language barrier Patient interference	Call button/Devise  Cellular phone  Chair/commode/wheelchair  Crutches/walker  Electrical  IV Equipment/supplies  Lab equipment/supplies	
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions ☐ Hearing Impaired ☐ Inability to speak ☐ Language barrier ☐ Patient interference ☐ Pre-existing medical condition	Call button/Devise Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies Lab equipment/supplies Lifts	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice
Consent Issue Disoriented/confused Disregarded instructions Hearing Impaired Inability to speak Language barrier Patient interference Pre-existing medical condition Sedation/intoxication	Call button/Devise  Cellular phone  Chair/commode/wheelchair  Crutches/walker  Electrical  IV Equipment/supplies  Lab equipment/supplies  Lifts  Medical gases	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO
☐ Consent Issue ☐ Disoriented/confused ☐ Disregarded instructions ☐ Hearing Impaired ☐ Inability to speak ☐ Language barrier ☐ Patient interference ☐ Pre-existing medical condition ☐ Sedation/intoxication ☐ Unable to Understand	Call button/Devise  Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies Lab equipment/supplies Lifts Medical gases Pumps	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO         ☐ Discontinue order
□ Consent Issue     □ Disoriented/confused     □ Disregarded instructions     □ Hearing Impaired     □ Inability to speak     □ Language barrier     □ Patient interference     □ Pre-existing medical condition     □ Sedation/intoxication     □ Unable to Understand     □ Uncooperative	Call button/Devise  Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies Lab equipment/supplies Lifts Medical gases Pumps Restraints	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO         ☐ Discontinue order         ☐ Hold order
□ Consent Issue   □ Disoriented/confused   □ Disregarded instructions   □ Hearing Impaired   □ Inability to speak   □ Language barrier   □ Patient interference   □ Pre-existing medical condition   □ Sedation/intoxication   □ Unable to Understand   □ Uncooperative   □ Unexpected movement	Call button/Devise  Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies Lab equipment/supplies Lifts Medical gases Pumps Restraints Side rail	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO         ☐ Discontinue order         ☐ Hold order
□ Consent Issue   □ Disoriented/confused   □ Disregarded instructions   □ Hearing Impaired   □ Inability to speak   □ Language barrier   □ Patient interference   □ Pre-existing medical condition   □ Sedation/intoxication   □ Unable to Understand   □ Uncooperative   □ Unexpected movement   □ Visually impaired	Call button/Devise  Cellular phone Chair/commode/wheelchair Crutches/walker Electrical IV Equipment/supplies Lab equipment/supplies Lifts Medical gases Pumps Restraints Side rail Stretcher/table	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO         ☐ Discontinue order         ☐ Hold order
□ Consent Issue   □ Disoriented/confused   □ Disregarded instructions   □ Hearing Impaired   □ Inability to speak   □ Language barrier   □ Patient interference   □ Pre-existing medical condition   □ Sedation/intoxication   □ Unable to Understand   □ Uncooperative   □ Unexpected movement   □ Visually impaired   □ Visitor Assisting Patient	Call button/Devise  Cellular phone  Chair/commode/wheelchair  Crutches/walker  Electrical  IV Equipment/supplies  Lab equipment/supplies  Lifts  Medical gases  Pumps  Restraints  Side rail  Stretcher/table  Tub/shower/whirlpool	☐ Misread/Misinterpreted Order         ☐ Incorrect transcription         ☐ Procedure for processing order not followed         ☐ Delay/failure to record         Administration         ☐ Medication not available         ☐ Failure to Notice         ☐ ASO         ☐ Discontinue order         ☐ Hold order
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